



AIR CONDITIONING TECHNOLOGIES

Product	Standard Warranty		Extended Warranty		Start-Up / Comm. Date Range
	Parts Term	Compressor Term	Parts Term	Compressor Term	
Multi V VRF	1-Year	7-Year	10-Year Total	10-Year Total	April 1, 2017 - Present
	1-Year	5-Year	2-Year Total	7-Year Total	October 1, 2013 - March 31, 2017
	1-Year	1-Year	2-Year Total	6-Year Total	January 1, 2011 - September 30, 2013
Multi V Rooftop DOAS	1-Year	5-Year			April 1, 2017 - Present
Multi V Split DOAS	1-Year	5-Year			April 1, 2017 - Present
	1-Year	5-Year	2-Year Total	7-Year Total	October 1, 2013 - March 31, 2017
Multi V Controls	1-Year				January 1, 2011 - Present
Multi V S	1-Year	7-Year	10-Year Total	10-Year Total	April 1, 2017 - Present
	1-Year	1-Year	2-Year Total	6-Year Total	January 1, 2011 - March 31, 2017
Multi V Mini	1-Year	7-Year	10-Year Total	10-Year Total	April 1, 2017 - Present
	1-Year	1-Year	2-Year Total	6-Year Total	January 1, 2011 - March 31, 2017
RLC	5-Year	7-Year	10-Year Total	10-Year Total	April 1, 2017 - Present
	5-Year	7-Year			Prior to April 1, 2017
PTAC	1-Year	1-Year	5-Year (Select)	5-Year + Labor	N/A
HVAC Accessories	1-Year				January 1, 2011 - Present

A qualified System is one that has been:

- (a) Installed by an individual or company that
 - (i) Has successfully completed current LG Multi V Installation, Commissioning and Service training conducted at an LG Factory Owned Academy or authorized LG Partner Academy
 - (ii) Holds a current government issued license that authorizes the individual or company to service and install heating, ventilation and air conditioning equipment in the state where the system is located, if such a license is required
- (b) Installed, started, operated and serviced in compliance with
 - (i) Guidelines set fourth in current installation, operation, maintenance and engineering publications made available by LG
 - (ii) Current software based design programs made available by LG
 - (iii) Applicable local, state and federal law
 - (iv) Applicable building, mechanical, plumbing and electrical codes and best industry standards and practices.

A qualified System for EXTENDED WARRANTY is one that has been:

- (a) Commissioned by a party that has completed the current training requirements
- (b) Such commissioning is pursuant to LG's current published instructions
- (c) The System commissioning results and supporting documents are entered correctly into LG's online commissioning system. Commissioning of a System requires one (1) hour of LG Monitoring View (LGMV) data. Commissioning results must be entered into LG's online commissioning system (B2B GERP) within sixty (60) days of system startup.
- (d) Multi V S Air Cooled Heat Pump (ARUN***GSS4) system and Multi V Mini Air Cooled (ARUN***GS2) systems do not require commissioning; however, these systems must be registered at www.lghvac.com within (60) days of installation to be eligible for the extended warranty.
- (e) RLC product is registered within (60) days of startup at www.lghvac.com or www.lg-dfs.warranty.com.

The extended Limited Warranty for the Systems shall be valid only if all of the following conditions are met:

1. Vacuum drying at commissioning followed LG's published guidelines.
2. All brazing of pipe-work was performed with nitrogen flow in pipe to eliminate oxidation.
3. Correct refrigerant charge used at time of commissioning.
4. Correct refrigerant charge used after any repairs (no leaks in the system).
5. Design and installation of System and all piping completed following LG's published guidelines and using LG's LATS to determine piping size and lengths.
6. Equipment was operating within LG's published and recommended temperature limits.
7. Equipment was not operated during the construction phase.

Obtaining Warranty Parts and Additional Information:

Proof of installation date by a licensed HVAC contractor is required when requesting warranty parts. Present the sales receipt, building permit, or other documentation that establishes proof and date of installation. **If proof of installation date cannot be rendered, this Limited Warranty shall be deemed to begin on the date of manufacture for VRF equipment and (60) days from the date of manufacture for RLC equipment and HVAC accessories.**

* Document is a summary of LG warranty. Reference LG equipment warranty card for exact language, terms and conditions.

LG Residential/Light Commercial (RLC) Systems Product Registration Process

*ATTENTION: Starting March 1, 2018 LG RLC Systems product registration for the LG Limited Parts Warranty Extension **must** be completed through lg-dfs-warranty.com.*

Starting March 1, 2018, product registration for LG Residential and Light Commercial Systems can be accessed by clicking the "Registration" button on lg-dfs.com or by navigating directly to lg-dfs-warranty.com and selecting the appropriate registration.

What does this mean for you?

- Manage your registrations, extended warranties, and extended warranty claims in one place!
- Access warranty documents immediately upon registration and any time from your warranty management portal
- Quickly add and purchase labor coverage on registered jobs
- Serial number lookup function to verify warranty status

While you may be familiar with lg-dfs-warranty.com from previous years, ***the new registration process has changed slightly***. To get started, navigate to lg-dfs-warranty.com and click the appropriate registration option (Excellence Contractor, Contractor, End User). If you need more help, feel free to reach out to our warranty management portal support team at support@lg-dfs-warranty.com.

Note: The current registration page accessed from lg.com product registrations will be shut down on February 28, 2018 so please bookmark/save/share the link to this new registration page and remember to register all LG DFS equipment at LG-DFS-Warranty.com starting March of 2018!

Registration Process:

1. Visit LG-DFS-Warranty.com (or click the "Registration" button at the top of the page at lg-dfs.com)
2. Select registration option (Excellence Contractor, Contractor, or end user if the consumer is registering)
3. Enter Excellence Contractor # if applicable, if not excellence contractor please skip to step 4.
4. Enter job and equipment information in the form and submit
5. Registration confirmation is sent to contractor and customer (if customer email address entered at registration).
6. Navigate to the "Warranty Registrations" section of LG-DFS-Warranty.com to access and download warranty